


<b>Risk Assessment</b>		<b>COVID - 19: School Visits</b>				
<b>The Living Rainforest</b>		<b>Assessment by:</b> Rupert West			<b>Date:</b> 28.10.20	
<b>Review Date:</b> 01.05.21		<b>Approved by:</b> Rupert West, Health and Safety Officer			<b>Date:</b> 28.10.20	
<b>Activity</b>	<b>Risk Level (after controls)</b>	<b>Type of Risk (what can the hazard cause)</b>	<b>What is The Living Rainforest doing to manage the risk?</b>			
<b>Use of public car park</b>	Low	Risk of transmission of COVID-19 among guests, staff, volunteers and animals via inhalation and/or absorption	<ul style="list-style-type: none"> <li>• Limited number of guest space to reduce number of cars on site</li> <li>• Path from car park to entrance is marked in accordance with physical distancing guidance to allow 2m spacing between family/guest groups</li> </ul>			
<b>Schools entering and leaving the zoo premises</b>	Low	as detailed above	<ul style="list-style-type: none"> <li>• Strict limits on number of guests visiting at one time: advance online bookings</li> <li>• information on physical distancing and hygiene requirements and other relevant risk controls provide to guest in advance of visit on The Living Rainforest website</li> <li>• Signage in place to remind guests of general physical distancing and hygiene procedures</li> <li>• Hand sanitiser available at entrance and exit of building plus other key locations</li> <li>• Guest will exit the zoo via a different part of the main building.</li> </ul>			
<b>Walking around the Rainforest and main building</b>	low	as detailed above	<ul style="list-style-type: none"> <li>• Clear and consistent signage throughout all public area of site to remind guest to physical distance and hygiene guidance</li> <li>• Clearly marked one-way pedestrian routes throughout the whole site</li> <li>• Regular cleaning of potentially high contact surfaces e.g. door handles, handrails, clipboards</li> <li>• Handwashing and hand sanitising stations provide around site for guest use</li> <li>• Zoo will close between 12:30-1:00 pm for deep clean between sessions and again at 4pm for second deep clean</li> <li>• Pupils need to be accompanied by an adult when move around site.</li> <li>• Pupils are asked to go round the glasshouses in small groups with a adult</li> </ul>			
<b>Accessibility and general guest assistance- e.g. Wheelchair hire</b>	low	as detailed above	<ul style="list-style-type: none"> <li>• Guest must contact The Living Rainforest prior to arrival to book as wheelchair so it can be properly sanitised</li> </ul>			
<b>Use of toilets and baby changing areas on site</b>	low	as detailed above	<ul style="list-style-type: none"> <li>• A 1 in 1 out policy is in place at toilets to ensure physical distancing is maintained</li> <li>• Floor marking are in place to indicate where guest should stand while queuing for toilets</li> <li>• Signage indicating hand hygiene inside facilities</li> <li>• All toilets are regular cleaned and deep clean twice a day</li> </ul>			

<b>Purchasing from café or shop</b>	low	as detailed above	<ul style="list-style-type: none"> <li>•Adherence to food hygiene and COVID-19 for food businesses</li> <li>•Contactless or card payments only accepted to avoid cash handling</li> <li>•Sneeze guards will be fitted to serving areas and physical distance marks on the floor to minimise contact between staff and guests.</li> <li>•Staff will wear appropriate PPE and all staff will be temperature checked before starting work</li> <li>•Refreshments bought on site must be consumed in our outside seating area or taken away</li> <li>• One-way system in place in shop to control flow of guests.</li> <li>•All pupils will be supervised while in shop</li> </ul>
<b>Accessing and using Outside seating</b>	low	as detailed above	<ul style="list-style-type: none"> <li>•Outdoor tables will be placed at a minimum of 2 meters apart to maintain physical distancing</li> <li>•Waste bin will be provided and emptied regular</li> <li>•Staff will be regular clean and sanitise picnic tables</li> </ul>
<b>Guided school tours</b>	low	as detailed above	<ul style="list-style-type: none"> <li>•All guides will socially distance from tour group</li> <li>•Guides will wear PPE while with groups</li> <li>•Staff will have there temperature checked before starting work</li> </ul>
<b>Use of Playground</b>	low	as detailed above	<ul style="list-style-type: none"> <li>•The play area is temporality closed for the safety for guests</li> </ul>
<b>First aid provision and persons demonstrating symptoms of COVID-19</b>	low	as detailed above	<ul style="list-style-type: none"> <li>•First aid team available on site</li> <li>•First aiders training refreshed to include government guidelines on first aid treatment during COVID-19</li> <li>•Guests encouraged to bring their own first aid kits (plasters, wipes etc) to minimise the need to use the services of our first aiders</li> <li>•If you demonstrate symptoms of COVID-19 on your visit or a first aider considers you may be symptomatic, you will be requested to leave the zoo</li> </ul>
<b>Face to Face contact between guests and staff</b>	low	as detailed above	<ul style="list-style-type: none"> <li>•The Living Rainforest expects staff &amp; volunteers to follow our guidelines and be considerate of guests and colleagues. Guests are expected, as a condition of entry, to respect our guidance and measures also. The Living Rainforest reserves the right to ask anyone who does not, or who causes disruption in the zoo, to leave the site</li> </ul>
<b>Water Systems</b>	low	as detailed above	Legionella risk assessment in place and monitoring and sampling continues. Water testing is all sent to outside approved laboriories for testing and written results

Reviews:						
Name of assessor:	Rupert West			Name of assessor:	Rachel Richards	Comments: <i>Record any comments reviewer wishes to make. Including recommendations for future reviews.</i>
Signed:				Signed: R.Richards		